

September 3, 2013

Dear Chef Lars and Sonia,

We don't even know where to begin to express our deepest gratitude for all you did to make our wedding reception a smashing success. We shopped around a lot for a caterer, reading hundreds of reviews and talking with scores of friends. It's no wonder we kept hearing your names over and over again as the best in the business on so many levels. But seeing was believing. From our first phone call to your company to set up an appointment to meet, we knew we were going to love you guys. All along the way, you both demonstrated unparalleled professionalism and a commitment to excellence in customer service and quality. But more than anything, we loved the way you made us feel calm about the planning of the event and how you showed us that you sincerely cared.

Hosting an event with nearly 200 people is quite an undertaking and when it's a wedding reception, it can be very stressful. Throughout the entire process you continued to reassure us that everything would turn out perfectly, and it did!

Another magnificent aspect of your service is your extreme attentiveness. You constantly called us and emailed us to maintain continuous communication, answering questions and making helpful suggestions.

Your pricing was also very reasonable which was a big help considering our somewhat-limited budget. You made suggestions that made sense and ones that also saved us money.

Aside from the magnificent service, the food was outstanding. Everyone raved about how unique and tasty all our selections were. Chef Lars made some excellent suggestions when we were planning the reception and he was "spot on" with his ideas. Sonia held our hand along the way and was meticulous in her oversight the night of the reception ensuring everything was perfect.

Thank you both—and a warm expression of gratitude for your entire staff—for making us feel like we were your only customers. Thank you for the outstanding service and the wonderful food. We can't thank you enough!!! Please feel free to provide our names and emails to anyone who is looking for a reference. It would be our pleasure to chat with anyone who wants more details about how phenomenal our experience with you was.

Sincerely,

A handwritten signature in black ink that reads "Brian & Henry". The signature is written in a cursive, flowing style.

Brian and Henry Luna